

Practice Leader - Career History

- **Practice Leader: Strategic Planning, Implementation Roadmaps, Training and Development, BraveWorld Inc, 2004-present:** Engaged by clients, across diverse industries and organizations, with various internal and external business drivers and challenges to facilitate planning sessions, assess business need, evaluate alternative solutions and provide training on business analysis, strategic planning and leadership skills. Focused on engaging people to bridging gaps, improve decision making, creating a common direction and implementation roadmaps for greater business success.
- **VP Strategic Planning and Leadership Development, Legacy Bowes Group, Winnipeg, MB, 2011-2013:** Practice Leader engaged in strategic planning and leadership development for business enterprises. Worked with clients to define problems and identify opportunities, engage stakeholders, develop programs and training solutions, provide executive coaching and create implementation plans to achieve results. Successfully contributed to individuals and the client organizations served.
- **Senior Manager, Global Technology Solutions, PricewaterhouseCoopers, Calgary, AB, 2000 – 2004:** Primarily responsible for operations and project management of Prairie Region business technology environment, client relationship management, business initiatives implementation, resource performance management and development, business process improvements and customer solutions development with specific focus on business bottom-line and partnership value.
- **Senior Project Manager, Systems Development, Engineering Services, Canadian Pacific Railway 1998 – 2000, Calgary, AB (Canadian Pacific):** Reporting to General Managers of Engineering Services; responsible for the management of information systems projects, enterprise-wide systems, resource supervision and liaison with Information Systems to develop Engineering Services systems requirements. Key business objective was the successful operations of the railway with considerations for health, safety, environment and business continuity. Through effective project management practices the team successfully obtained its corporate objectives ensuring business operations. Projects were completed on time and within budget with successful improvements achieved.
- **Senior Business Analyst (CSR), PanCanadian Ltd 1996 – 1998, Calgary, AB (Canadian Pacific):** Key responsibilities included providing internal consulting services to develop business requirements, identify improvement opportunities, coordinate projects, facilitate client learning and implement business system initiatives. Results included improved workflow and productivity and enhanced client relationships. Client portfolio included the executive team, security and corporate services.
- **Business and Technology Integration Training Consultant, Info-Com Services, Vancouver, BC, 1993 – 1996**
- **Business Research Analyst, Pacific Strategy Group, Vancouver, BC, 1989-1992**

Industries Served:

- Technology, Financial, Resource, Transportation, Utilities, Health, Education, Professional Services

Thought Leader - Career History

- **Thought Leader: Business Speaker, Trainer and Coach, BraveWorld Inc, 2004 to Present:** An award winning business trainer and coach. Research, write and speak on how to be successful through business analysis, strategic planning and leadership development for business leaders, entrepreneurs and professionals globally.

Richard Lannon

- **Contract Instructor, University of Winnipeg, Winnipeg, MB, 2016 to Present: Project Management Program.** Instruct the Business Analysis Fundamentals for the Project Manager program.
- **Contract Faculty, Instructor and Industry Advisor, Mount Royal University, Calgary, Alberta, 1998 to Present:** Launched two successful programs, Business Analysis (2004) and Project Management Risk (1998) developing business leaders and professionals (*in-class and on-line*). Industry Advisor for the Business Process Management and Leadership Development program development committees (2009 – 2012).
- **Business Instructor/Coach, MKS Learning Entrepreneurship Program, Calgary AB, 2005 – 2010:** Participated in Government of Alberta entrepreneurship program training and coaching business leaders on strategic planning and entrepreneurship success.
- **Part Time Faculty, Canadian International College, Vancouver, BC, 1993 - 1996:** Business and Technology Integration Program (*accredited university institution*)
- **Contract Instructor, Computer Consultants International, Vancouver, BC, 1993 - 1996:** Technology

Media - Career History

- **Radio Show Producer & Host:** S.E.T. for Success @680CJOB AM Global. Interview business leaders and professionals on what it takes to be successful in business, career and life. Winnipeg, MB, 2014 – Present
- **Webinar Producer & Host:** Grow Your Business – Grow Your Life, Canadian Association of Professional Speakers, Canada, 2015 – 2016
- **Podcast Producer and Host:** Business Analyst Times podcast series, Diversified Communications, Fall 2016

Author - Career History

- **Author, S.E.T FOR SUCCESS, a roadmap to transform your business** by Richard Lannon, 2016
- **Blogger:** Bi-weekly blog SET for Success insights for business leaders and professionals, 2007 - present
- **Contributor:** Business Analysts Times, Strategy Spotlight (Diversified Communications), 2016 - present
- **Social Media:** Active on LinkedIn, FaceBook and Twitter, present

Education

- University of Manitoba, BA, Sociology and Economics, 1983 – 1987

Other Education

- Manitoba Fitness Council: Exercise Theory 2016 (why not)
- Mount Royal University, Project Management 1998 (taken), Business Analysis, 2005, (program forefather)
- Canadian Association of Professional Speakers – Speaker’s Training, 2005 to 2017 (various programs)
- Banff Academy, Leadership and Advanced Leadership 2005 – 2008
- MKS Learning – Self Employment – Entrepreneurship Program 2004 - 2005
- Right Management, Career In Focus and Coaching Program 2003-2004
- PricewaterhouseCoopers LLP - Leadership Development, Project Management, Performance Management, Operational Excellence, (internal programs) 2000-2004
- Vancouver Community College, Adult Education Development Program, 1993 – 1994

Awards

- **University’s Distinguished Teaching Award**, Mount Royal University, Calgary, AB, 2010
- **Teaching and Coaching Self Employment Recognition Award**, MKS Learning, Calgary, AB, 2010

Interests: Learning & Professional Development, Community, Business & Economic Growth, Music, Bicycle, Motorcycle and Healthy Living Enthusiast.